

FIRSTCLASS[®] Solution Sheet



E-rate

Take advantage of E-rate funds to outfit your school district with a powerful communications and collaboration solution uniquely designed for education – FirstClass.

E-rate is a federal initiative to support the national technology goals of providing equal access for all students. The E-rate focus ensures that instructional environments in schools and libraries are infused with affordable “advanced technology.” This infrastructure includes training, Internet access and educational software. E-rate is the discount that is administered through the Universal Service Fund and eligible schools and libraries can receive discounts between 20 and 90 percent on telecommunication services, Internet access and the necessary connectivity to deliver technology to the classroom.

FIRSTCLASS IS E-RATE ELIGIBLE

The FirstClass Division of Open Text partners with schools and libraries by providing assistance and resources to help them successfully apply and secure funds through the federal E-rate program for the use of the FirstClass product suite.

Products and services eligible under the E-rate program are placed in one of three categories: Internet Access, Telecommunications and Internal Connections. Both the “Telecommunications” and “Internet Access” categories are considered Priority One services and are fully funded every year.

FirstClass can be provided as a hosted service by a qualified partner or Intermediate Unit. The FirstClass Division of Open Text Corporation will also consider hosting large school district deployments (over 10,000 students).

Components of FirstClass that are eligible for E-rate funding include:

- Email Services
- Voicemail Services
- Web Publishing
- Supporting Hardware
- Maintenance & Support

As FirstClass is a fully integrated solution that offers advanced messaging, collaboration, document sharing and publishing capabilities, there are considerations as they relate to cost-allocation of eligible versus ineligible components. Further details on these considerations are outlined in this document or by visiting our website at www.firstclass.com.

ELIGIBILITY & SUPPORT

Internet Access	FirstClass Eligibility - Email Services
<p>Services that provide Internet and World Wide Web access.</p>	<p>Internet-based email service, including FirstClass email services, is eligible and is often included in the cost of basic conduit access to the Internet or may be provided at a separate cost, either as a fixed charge and/or on a per-user or other basis.</p>
Telecommunications Services	FirstClass Eligibility -Telecommunications
<p>Services that provide voice and data capabilities to the classroom using regular telephone lines, pagers for security use, high bandwidth via satellite and coaxial cable.</p>	<p>FirstClass is the first system to combine groupware with comprehensive support for telephony, voice and fax. Eligible services include:</p> <ul style="list-style-type: none"> ✓ Voicemail services used to provide a homework hotline ✓ Software for a server-based, shared voicemail system ✓ Voice Compression Module ✓ Voice Interface Card
Internal Connections	FirstClass Eligibility - Server Hardware
<p>Computers used as servers or similar centralized functions are eligible if the use is necessary to transport information to individual classrooms or public areas of a library.</p>	<p>An eligible server must serve as a conduit for information, rather than as a source for content. If servers provide multiple functions, the cost of the ineligible use portion must be cost allocated. Eligible uses include the FirstClass E-mail Server.</p>
Internal Connections	FirstClass Eligibility - Software
<p>Certain types of computer software are eligible for E-rate discounts.</p>	<p>Eligible email software includes:</p> <ul style="list-style-type: none"> ✓ Software that is a server-based, shared product ✓ Software that includes content filtering as an integral component ✓ Software for a server-based, shared voicemail system ✓ Client Access Licenses for eligible software products are eligible
Internal Connections	FirstClass Eligibility - Network Store
<p>Storage devices that provide electronic data storage on magnetic or other media, including hard disk drives, CD ROM drives, DVD drives, and floppy disk drives may be eligible.</p>	<p>Storage products may be used to store the operating system of the eligible product, such as a network server used for an eligible purpose. The current FirstClass Network Store is such as product. FirstClass Version 9.0 includes archiving features that will require large storage products for long term backup.</p>